

“PETRONAS Syntium Hari Raya 2022” Promotion TERMS AND CONDITIONS

1.0 Organizer:

1.1 PETRONAS Lubricants Marketing (Malaysia) Sdn Bhd (“PLMM”) is the organizer of this “*PETRONAS Syntium Hari Raya 2022*” (“Promotion”).

1.2 The following terms and conditions apply in respect of this Promotion. By participating in this Promotion, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

2.1 The following persons are NOT ELIGIBLE to participate in the Promotion:

- (a) Permanent/Contract employees of PLMM, and their immediate family members, specifically their respective fathers, mothers, spouses and children; and
- (b) Employees of advertising and promotional agencies for PLMM and their immediate family members, specifically their respective fathers, mothers, spouses, and children.

2.2 In the event a Participant is found to be ineligible at any point of time during or after the Promotion Period (as stated at Clause 4.0), PLMM reserves the right, at its sole discretion, to disqualify the said Participant and to cancel/withdraw/recall any reward/prize won by the Participant. If the said Participant has used or enjoyed the reward/prize, the Participant agrees and undertakes to indemnify PLMM for the costs of such prize and PLMM shall have the right to initiate any action it deems necessary against the said Participant.

3.0 Promotion Rewards:

The rewards, in the form of SETEL credit, are as follows:

With the purchase of a 3L/ 4L bottle of PETRONAS Syntium Fully Synthetic

Participants will be rewarded a RM 20 worth of SETEL credit.

With the purchase of a 3L/ 4L bottle of PETRONAS Syntium Semi Synthetic

Participants will be rewarded a RM 10 worth of SETEL credit.

All of the above rewards come with limited allocation. Redemption will be based on first come first serve basis.

4.0 Promotion Period:

- 4.1 Unless otherwise notified by PLMM, the Promotion will be conducted from **1 April 2022- 31 May 2022** (“Promotion Period”), both dates inclusive.

5.0 Promotion Mechanics:

- 5.1 To be entitled for the Promotion Rewards, Participants are required to:
- 5.1.1 Purchase PETRONAS Syntium Lubricants
Purchase a minimum of one (1) bottle of PETRONAS Syntium Fully Synthetic 3L/ 4L or one (1) bottle of PETRONAS Syntium Semi Synthetic 3L/ 4L (“PETRONAS Syntium Lubricants”) in single receipt at any participating workshops, service centre or Mesra station.
 - 5.1.2 Scan the QR code on the POSM display and fill in with the required personal details and submit the proof of purchase on the website which can be accessed at www.petronassyntium.com
- 5.2 Each Participant is only eligible to be rewarded with two (2) SETEL credit per phone number submitted for the purchase of PETRONAS Syntium 3L/ 4L Fully Synthetic and Semi Synthetic.
- 5.3 Upon successful submission and verification of your entry in the Promotion via the given QR code, you shall receive the special code via SMS within five (5) working days from the date of approval. For example, if your entry is verified and approved on Friday, you will receive your special code no later than Thursday the succeeding week.
- 5.4 Any SETEL credit special code redemption must be redeemed in SETEL application within thirty (30) calendar days from the date Participant received the SMS.
- 5.5 The SETEL credit special code will be redeemable into the Participant’s own SETEL account.
- 5.5 In the event of any error, discrepancy or inaccuracy of any transaction recorded or submitted on SETEL, neither PLMM nor SETEL will be responsible for any issues that the Participants may face in relation to this Promotion while using SETEL. PLMM reserves the right to determine the qualifications of the Participants to receive the reward offer(s) in accordance with the terms and conditions set out.

6.0 Promotion Qualifying Products:

The following PETRONAS Syntium products are qualified for the Promotion.

- PETRONAS Syntium Hybrid 0W-20 4L
- PETRONAS Syntium 7000 0W-20 4L
- PETRONAS Syntium 7000 0W-16 4L
- PETRONAS Syntium 7000 0W-40 4L
- PETRONAS Syntium 3000 E 5W-40 4L
- PETRONAS Syntium 3000 5W-30 4L
- PETRONAS Syntium 800 10W-40 4L
- PETRONAS Syntium 800 10W-30 3L
- PETRONAS Syntium 800 5W-30 4L

7.0 Miscellaneous:

- 7.1 PLMM reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the deal(s) with other items of similar or higher value.
- 7.2 By entering or participating in this Promotion, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of PLMM regarding this Promotion and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 7.3 Non-compliance by the Participants with any of the terms and conditions herein contained or in the event of fraudulent activities, shall entitle PLMM to reject any submission and/or revoke rewards awarded.
- 7.4 PLMM reserves the right to cancel, shorten, extend, suspend, or terminate the Promotion at any time prior to the expiry of the Promotion Period without prior notice to the Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Promotion at any time prior to the expiry of the Promotion Period shall not entitle the Participants to claim any compensation from PLMM for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. PLMM also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Promotion following any such changes and/or amendments shall constitute the Participant(s) unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the terms and conditions.
- 7.5 PLMM reserves the right to use the names, addresses, photographs, information and documents of the Participants as materials in advertisements

and other form of publicity for current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Promotion constitutes their consent to such use, without further notice, payment, or consideration.

- 7.6 These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Promotion.
- 7.7 PLMM is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Promotion.
- 7.8 For any further enquiries on the Promotion's terms and conditions, please contact us at via contact display in the micro site www.petronassyntium.com.

8.0 Personal Data

- 8.1 By participating in the Promotion, Participants are deemed to have irrevocably agreed and consented to the collection, processing, use, disclosure and retention by PLMM of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa